**RelayiQ by Astreya - RelayiQ January 2, 2020**

RelayiQ - Customer Use Case Overview

# Company:

# Location:

# TEAM

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Customer Name | Title | Signature Authority | RelayiQ Team Members | Job function |
|  |  |  |  |  |
|  |  |  |  |  |
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# USE CASE DEFINITION

1. What business problem are you (the customer) trying to solve?
   1. What are you trying to Detect?
      1. Do you plan to use standard threshold detection for outliers?
      2. Do you need to use more advanced outlier detection such as:
      * Seasonality trends within confidence levels
      * Trends within standard deviations
      * Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
   2. What would you like to Prescribe?
   3. To whom would you like to Notify and Prescribe?
   4. How many individuals or applications would you like to notify?
   5. What languages other than English do you need to communicate in?
2. What apps are you using to communicate with and where you would like RelayiQ integration (all that apply).
   1. Email
   2. Text (Twillio, cost per 5K texts)
   3. Slack
   4. Trello
   5. Other Request(s) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_